

How to File an Organization Determination

An organization determination is a decision the plan makes about whether items or services are covered or how much you have to pay for covered items or services

You, your appointed representative, or your physician may file an Organization Determination by:

- Calling Member Services at **1-855-996-8422 (TTY 711)** or by Fax at **855-220-1423**.
- Submitting a written request by mail:
Stanford Health Care Advantage
Attention: Member Services
PO Box 72530, Oakland, CA 94612