

How to File an Organization Determination

An organization determination is a decision the plan makes about whether items or services are covered or how much you have to pay for covered items or services

You, your appointed representative, or your physician may file an Organization Determination by:

- Calling Member Services at **1-855-996-8422 (TTY: 711)** or by Fax at **855-220-1423**.
- Submitting a written request by mail:
Stanford Health Care Advantage
Attention: Member Services
PO Box 72530, Oakland, CA 94612

Stanford Health Care Advantage is an HMO plan with a Medicare contract. Enrollment in Stanford Health Care Advantage depends on contract renewal.

Discrimination is Against the Law. Stanford Health Care Advantage cumple con las leyes federales de derechos civiles aplicables y no discrimina por motivos de raza, color, nacionalidad, edad, discapacidad o sexo. Stanford Health Care Advantage 遵守適用的聯邦民權法律規定，不因種族、膚色、民族血統、年齡、殘障或性別而歧視任何人。

ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Call 1-855-996-8422 (TTY: 711). ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-855-996-8422 (TTY: 711). 注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-855-996-8422 (TTY : 711) 。