

MAIL ORDER OPTIONS FOR YOUR PLAN IN 2019



The chart below outlines which options are available to you based on your plan.

Cigna-HealthSpring Plan	Mail Order Options	Pharmacy Contact Information	Plan Contact Information
Cigna-HealthSpring Rx Stand-Alone Part D Plans	<p>Preferred Network Pharmacies Postal Prescription Services (PPS) +*</p> <p>Standard Network Pharmacies Cigna Home Delivery Pharmacy +* OptumRx Home Delivery Pharmacy +* [Walgreens Home Delivery Pharmacy +*] [Walmart Home Delivery Pharmacy +*]</p>	<p>(800) 552-6694 (TTY 711)</p> <p>(800) 835-3784 (TTY 711) (855) 842-6337 (TTY 711) (800) 345-1985 (TTY 711)] (800) 273-3455 (TTY 711)]</p>	If you have any questions, please contact us at 1-800-222-6700 (TTY 711), 8 am - 8 pm, local time, 7 days a week. Our automated phone system may answer your call during weekends from April 1 - Sept. 30.
Cigna-HealthSpring Medicare Advantage Plans*	<p>Preferred Network Pharmacies Postal Prescription Services (PPS) +*</p> <p>Standard Network Pharmacies Cigna Home Delivery Pharmacy +* OptumRx Home Delivery Pharmacy +* [Walgreens Home Delivery Pharmacy +*] [Walmart Home Delivery Pharmacy +*]</p>	<p>(800) 552-6694 (TTY 711)</p> <p>(800) 835-3784 (TTY 711) (855) 842-6337 (TTY 711) (800) 345-1985 (TTY 711)] (800) 273-3455 (TTY 711)]</p>	1-800-668-3813 (TTY 711), 8 am - 8 pm, local time, 7 days a week.
Cigna-HealthSpring Medicare Advantage (ARIZONA only)	<p>Cigna Home Delivery Pharmacy +* OptumRx Home Delivery Pharmacy +* Postal Prescription Services (PPS) +* [Walgreens Home Delivery Pharmacy +*] [Walmart Home Delivery Pharmacy +*]</p>	<p>(800) 835-3784 (TTY 711) (855) 842-6337 (TTY 711) (800) 552-6694 (TTY 711) (800) 345-1985 (TTY 711)] (800) 273-3455 (TTY 711)]</p>	1-800-627-7534 (TTY 711), 8 am - 8 pm (local time), 7 days a week (hours apply Monday - Friday, April 1 - September 30).

+ These pharmacies support electronic prescribing. * These pharmacies provide an extended 90-day supply of medication.

* Check your plan documents. Most, but not all, plans have preferred mail order.

Typically, you should expect to receive your prescription drugs within 14 business days from the time that the mail order pharmacy receives the order. If you do not receive your prescription drug(s) within this time, please contact Cigna-HealthSpring at the numbers listed above under "Plan Contact Information."





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